# **Consolidated Annual Performance Evaluation Report (CAPER)**

COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) PROGRAM CITY OF SHEBOYGAN



#### **CR-05 - Goals and Outcomes**

#### Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Sheboygan presents the Program Year 2022 CAPER for the period of April 1, 2022 - March 31, 2023. The CAPER presents the City's progress in carrying out projects and activities pursuant to the 2022 Annual Action Plan for CDBG funds received from the United States Department of the Housing and Urban Development (HUD) to principally benefit low- and moderate-income persons. The CAPER also provides a general assessment of the City's progress in addressing the priorities and objectives contained in the five-year Consolidated Plan (Con Plan) 2020-2024. In 2022, the City spent approximately 92% percent of the funds on activities benefiting LMI persons.

The City completed two substantial public projects including the resurfacing of St. Clair Avenue and parking lot improvements for the Uptown Social senior center.

The City continues to assist LMI households through the housing rehab program which ensures homes are decent, safe and sanitary for the occupants and helps to preserve quality housing within the City.

Critical partnerships with many non-profits throughout the City continue to be a major focus in supporting LMI households with critical services from transportation and child care subsidies to case management and housing counseling.

Finally, the City was able to assist a large employer expand it's workforce with vital financial assistance.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected  - Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected - Program Year	Actual – Program Year	Percent Complete
Accessibility improvements to existing homes	Affordable Housing Homeless	CDBG:	Homeowner Housing Rehabilitated	Household Housing Unit	30	9	30.00%	3	4	133.33%
Affordable Housing Market Analysis	Affordable Housing Homeless	CDBG:	Other	Other	1	1	100.00%			
Child Care Assistance	Non-Housing Community Development	CDBG:	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	100	222	222.00%	175	82	46.86%
Child Care Assistance	Non-Housing Community Development	CDBG:	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0				
Child Care Assistance	Non-Housing Community Development	CDBG:	Homeless Person Overnight Shelter	Persons Assisted	0	0				
Community Facilities	Non-Housing Community Development	CDBG:	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	15000	6700	44.67%			
Community Facilities	Non-Housing Community Development	CDBG:	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0				

Community Facilities	Non-Housing Community Development	CDBG:	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	1431		524	0	0.00%
Economic Development	Non-Housing Community Development	CDBG:	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	3635		0	3635	
Economic Development	Non-Housing Community Development	CDBG:	Homeless Person Overnight Shelter	Persons Assisted	0	0		0	0	
Economic Development	Non-Housing Community Development	CDBG:	Jobs created/retained	Jobs	35	0	0.00%	6	0	0.00%
Homelessness	Homeless	CDBG:	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1000	4074	407.40%	953	1065	111.75%
Homelessness	Homeless	CDBG:	Homeless Person Overnight Shelter	Persons Assisted	200	231	115.50%	0	0	
Homelessness	Homeless	CDBG:	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0				
Homelessness	Homeless	CDBG:	Homelessness Prevention	Persons Assisted	500	583	116.60%			
Homelessness	Homeless	CDBG:	Other	Other	1	0	0.00%			
Increased home ownership opportunities	Affordable Housing Homeless	CDBG:	Direct Financial Assistance to Homebuyers	Households Assisted	15	120	800.00%	200	114	57.00%

Mental and	Non-		Public service activities	_						
Health	Homeless	CDBG:	other than Low/Moderate	Persons	150	283	400.670/			
Services	Special Needs	\$	Income Housing Benefit	Assisted			188.67%			
Neighborhood	Non Housing		Public Facility or							
Revitalization	Non-Housing Community	CDBG:	Infrastructure Activities	Persons	10000	41259		0	27073	
and	Development	\$	other than Low/Moderate	Assisted	10000	41259	412.59%	0	2/0/3	
Stabilization	Development		Income Housing Benefit							
Neighborhood	Non-Housing		Public Facility or							
Revitalization	Community	CDBG:	Infrastructure Activities	Households	20000	0				
and	Development	\$	for Low/Moderate	Assisted	20000		0.00%			
Stabilization	Bevelopment		Income Housing Benefit							
Neighborhood	Non-Housing			Household						
Revitalization	Community	CDBG:	Homeowner Housing	Housing	0	19		0	5	
and	Development	\$	Rehabilitated	Unit						
Stabilization										
Neighborhood	Non-Housing									
Revitalization	Community	CDBG:	Buildings Demolished	Buildings	5	0				
and	Development	\$		S			0.00%			
Stabilization										
Neighborhood	Non-Housing		Housing Code	Household						
Revitalization	Community	CDBG:	Enforcement/Foreclosed	Housing	300	1069				
and	Development	\$	Property Care	Unit			356.33%			
Stabilization	,		, ,							
Neighborhood	Non-Housing									
Revitalization	Community	CDBG:	Other	Other	12	0		2	0	0.000/
and	Development	\$					0.00%			0.00%
Stabilization	, i									

New owner- occupied housing construction	Affordable Housing	CDBG:	Rental units constructed	Household Housing Unit	3	0	0.00%			
New owner- occupied housing construction	Affordable Housing	CDBG:	Homeowner Housing Added	Household Housing Unit	2	0	0.00%			
Preservation of existing homes	Affordable Housing	CDBG:	Rental units rehabilitated	Household Housing Unit	2	2	100.00%	2	0	0.00%
Preservation of existing homes	Affordable Housing	CDBG:	Homeowner Housing Added	Household Housing Unit	0	0				
Preservation of existing homes	Affordable Housing	CDBG:	Homeowner Housing Rehabilitated	Household Housing Unit	0	9				
Preservation of existing homes	Affordable Housing	CDBG:	Direct Financial Assistance to Homebuyers	Households Assisted	30	0	0.00%			
Preservation of existing homes	Affordable Housing	CDBG:	Buildings Demolished	Buildings	5	0	0.00%			
Preservation of existing homes	Affordable Housing	CDBG:	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	500	0	0.00%	8	0	0.00%
Re-Evaluate City Rehab Programs	Affordable Housing Homeless	CDBG:	Homeowner Housing Added	Household Housing Unit	15	0	0.00%			

Youth Assistance Program	Non- Homeless Special Needs	CDBG:	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	400	2851	712.75%	370	1246	336.76%
Youth Assistance Program	Non- Homeless Special Needs	CDBG:	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	50	50	100.00%			
Youth Assistance Program	Non- Homeless Special Needs	CDBG:	Homeless Person Overnight Shelter	Persons Assisted	0	0		0	0	

Table 1 - Accomplishments - Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City of Sheboygan has identified nine goals, all of which are a high priority. The City strives to provide funding to public service agencies that contribute to meeting the City's goals and objectives. In addition to public facility projects, the remainder of the City's entitlement funding is used to bolster Sheboygan's neighborhood revitalization strategy, addressomg included goals while reducing crime and increasing property values.

#### CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG
White	3,871
Black or African American	700
Asian	456
American Indian or American Native	32
Native Hawaiian or Other Pacific Islander	5
Total	5,064
Hispanic	5,803
Not Hispanic	672

Table 2 – Table of assistance to racial and ethnic populations by source of funds

#### **Narrative**

#### The City

The City served approximately 5,726 individuals with CDBG-funded activities during the 2022 Program Year. These numbers exclude area benefit activities that impact an entire neighborhood, utilizing census tract data for the neighborhood in which CDBG-funded activities have been implemented. Increasingly diverse, the City's Diversity Index number increased 15 points over the 2020 Census which found that 72% of City residents identify as white, a significant decrease from the 2000 Census's 88%. Sheboygan residents represent diverse racial and ethnic identities, the most prevalent being Asian, at 12% of the population, owing largely to a sizable Hmong population and those of Hispanic or Latino heritage at 11%.

- 44 individuals identifying as American Indian or Alaska Native and White;
- 12 individuals identifying as Asian and White
- 44 individuals identifying as black or African American and White
- 380 individuals reporting more than one race

<sup>\*</sup> Please note that in addition to the categories above, the City served:

#### CR-15 - Resources and Investments 91.520(a)

#### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	1,215,259	1,632,471

**Table 3 - Resources Made Available** 

#### Narrative

#### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
BLOCK GRANT TARGET AREA,			
SHEBOYGAN	10	50	
Downtown Central Commerical			
Business District	10	25	
Eligible Census Tracts	80	25	

Table 4 – Identify the geographic distribution and location of investments

#### Narrative

#### Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

In order to expand the scope and impact of our projects, the City of Sheboygan works to ensure it is utilizing all available funding streams. In 2022, in addition to its entitlement of \$865,255, the City leveraged other funding in the amount of \$2,976,377, allowing for a broader range of issues to be addressed. Like most cities, Sheboygan has multifaceted needs which cannot be met by CDBG alone, including affordable housing, infrastructure improvements, economic development, and social services among others. By leveraging nearly \$3.50 in funds for every CDBG dollar spent, the City of Sheboygan was able to maximize available resources.

#### CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be		
provided affordable housing units	800	872
Number of Non-Homeless households to be		
provided affordable housing units	1,000	316
Number of Special-Needs households to be		
provided affordable housing units	0	0
Total	1,800	1,188

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through		
Rental Assistance	750	986
Number of households supported through		
The Production of New Units	2	0
Number of households supported through		
Rehab of Existing Units	10	9
Number of households supported through		
Acquisition of Existing Units	0	0
Total	762	995

Table 6 - Number of Households Supported

### Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City saw several factors impact anticipated outcomes in the affordable housing arena. Rising costs, inflation and the shortage of labor impacted the production of new units and rehab of existing units. in addition, two public service agencies that have provided emergency shelter services within the City did not apply for the 2022 funding cycle.

#### Discuss how these outcomes will impact future annual action plans.

While the expense and labor challenges of 2022 are expected to continue throughout 2023, the City of Sheboygan remains dedicated to ensuring the availability of affordable housing. During the 2022 program year, the City worked in conjunction with developers on three different projects that, when completed, will bring more than 100 new units to the City. Staff worked with developers to obtain WHEDA tax credits, and provided ARPA and TID funds to help fill gaps. With dedicated housing for veterans and seniors, these low-income and workforce units will be a welcome addition to the City's housing stock. The Salvation Army and Sheboygan County Interfaith Organization have both applied for and received CDBG funds in the 2023 program cycle.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	799	0
Low-income	133	0
Moderate-income	127	0
Total	1,059	0

Table 7 – Number of Households Served

#### **Narrative Information**

# CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c) Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

## Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Outreach services are used to engage people experiencing homelessness who are otherwise unable or unwilling to seek assistance on their own. Lakeshore Community Action Program, a subrecipient, serves as the lead agency for the Lakeshore Continuum of Care, and is also responsible for administering the City's Point In Time count. The agency participates in extensive outreach activities and responds to each client CDBG funds are allocated to their supportive housing and rental assistance program. They also offer a homebuyer program, skills enhancement, the Emergency Food Assistance Program, and a GED/HSED program. Lakeshore CAP's staff consistently works to gain a holistic understanding of the situation that led the individual to be homeless in order to connect them with appropriate services, while respecting their autonomy.

#### Addressing the emergency shelter and transitional housing needs of homeless persons

The Lakeshore Continum of Care utilizes a coordinated entry system which provides a systematic process for assessing people and prioritizing them for the appropriate housing intervention based on need and vulnerability. Emergency shelter and transitional housing staff provide the valuable service of assessing program consumers and referring them to necessary services within the community. The Salvation Army, Sheboygan County Interfaith Organization, Safe Harbor, the Sheboygan County Warming Center and Pay it Forward served the homeless population in various capacities in 2022.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The homelessness prevention and rapid re-housing programs are administered by the Lakeshore CAP, a CDBG subrecipient. The Sheboygan Housing Coalition, a cross-sector cooperative comprised of more than 70 member agencies, including the City, also works to prevent homelessness through various programs.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

This continues to be a challenge for the City. Staff continue looking for opportunities to address the cycle of housing instability.

#### CR-30 - Public Housing 91.220(h); 91.320(j)

#### Actions taken to address the needs of public housing

The Public Housing Authority is focused on the following strategic priorities:

- Reducing public housing vacancies
- Continuing to improve public housing management by increasing customer satisfaction
- Continuing to make improvements in building components for better efficiency
- Continuing working with law enforcement, background checks and building security
- Continuing to take affirmative measures to ensure accessible housing to persons with disabilities
- Continuing to target families below 30% of the median income level
- Continuing to make structural and aesthetic improvements in tandem with the recommendations of the Green Physical Needs Assessment

# Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Sheboygan Public Housing Authority continues to partner with Lakeshore CAP, Family Service Association and Partners for Community Development to provide homeownership and rent smart training to residents of the public housing.

#### Actions taken to provide assistance to troubled PHAs

The Sheboygan PHA is not troubled.

#### CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City utilized a consulting firm to complete an Affordable Housing Study in 2021 and has been working to implement the recommendations found there-in. An Affordable Housing Fund was created in cooperation with the Sheboygan County Economic Development Corporation and several of the area's large employers. The City of Sheboygan has also undertaken a comprehensive review of ordinance and code to ensure that they do not create unintentional and unnecessary barriers. Discussions around land use and zoning are also underway internally and with interested

#### Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City completed a public request for proposals process to allow public service agencies to submit a request for funding, ensuring applicant programs meet priority needs found in the Consolidated and Annual Action Plans. Material cost and contractor availability continue to be addressed. Staff continue to look for additional funding streams and for opportunities to collaborate with outside agencies.

#### Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City follows lead-based paint requirements on all housing rehabilitation projects. We also partner with the Sheboygan County Health and Human Services, Public Health Division to deal with problem properties in the city that have outstanding lead-related orders to correct.

#### Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Sheboygan works with local public service providers and provides funding to agencies that provides service to poverty-level families. Staff sit on the Housing Coalition and serve as the co-chair of the Advocacy and Government Affairs committee.

#### Actions taken to develop institutional structure. 91.220(k); 91.320(j)

City staff works throughout the year to increase institutional structure, both within the City and throughout our partner agencies. This is accomplished by providing technical assistance on federal grant management, such as growing their knowledge of Davis-Bacon requirements, financial management and other grant management procedures. Staff maintains contact with partner agencies throughout the year, offering referrals for funding and training opportunities where appropriate.

#### Actions taken to enhance coordination between public and private housing and social service

#### agencies. 91.220(k); 91.320(j)

City staff is heavily connected to work with public and private housing and social services agencies to make the biggest impact. Evidence of this includes involvement in multi-sector task forces, coalitions, and networks that connect the City to private and social service programs.

# Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The City of Sheboygan held two landlord training programs in 2022 and continued to work with the Lakeshore Apartment Association to educate local landlords on fair housing related issues. The City also funded Partners for Community Development in conjunction with Recommendation No. 3, funding post-purchase counseling.

#### CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Projects and programs funded with CDBG are subject to monitoring. City staff makes contact with each subrecipient prior to the execution of agreements. Performance standards are established and included in the signed Agreement for each group receiving CDBG funds. All recipients of CDBG public services funds are evaluated through quarterly reports to the City, as required by the funding agreement. Each report provides statistics on the program participants and a narrative of the activities undertaken during the reporting period. The information provided to the City is entered into the Integrated Disbursement and Information System (IDIS). City staff continues to be in regular contact with subrecipients throughout the program year, offering training sessions, one-on-one technical assistance, performance check-ins and on-site monitoring.

#### Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The City makes every effort to provide citizens with reasonable notice and oportunity to comment on performance reports. Notice of the public hearing and comment period is published in the paper of record, the Sheboygan Press and is posted on the City website and in public locations throughout the City, including the Library and City Hall. A copy of the report is available for review on the City's website and residents are encouraged to share their feedback at the public hearing, held during a Personnel and Finance Committee meeting. The final version of the CAPER is provided to the Common Council, submitted to HUD and then posted to the City's website.

#### CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

No significant changes at this time.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

#### CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

No significant changes at this time.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

#### CR-58 - Section 3

#### Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	0	0	0	0
Total Labor Hours	0				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing					
Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding					
Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business					
concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section					
3 business concerns.					
Provided or connected residents with assistance in seeking employment					
including: drafting resumes,preparing for interviews, finding job					
opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one					
or more of the following: work readiness health screenings, interview					
clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids					
from Section 3 business concerns.					
Provided or connected residents with training on computer use or online					
technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as					
designed in Section 121(e)(2) of the Workforce Innovation and					
Opportunity Act.					

Other			
Other.			

Table 9 – Qualitative Efforts - Number of Activities by Program

#### Narrative

The City of Sheboygan includes Section 3 goals in all of our publically-bid projects. Given the small market in Sheboygan, meeting the Section 3 goals can be difficult but the City continues to make every effort to do so.